




CULTURAL COMPETENCY



CULTURAL COMPETENCY KNOWLEDGE OR ACQUIRE SKILL

Ability to interact effectively with people of different cultures, particularly in the context of health and social services where employees work with persons from different cultural/ethnic backgrounds.



WHAT IS CULTURE

The values, norms, and traditions that affect how individuals of a particular group perceive, think, interact, behave, and make judgments about their care

COMPONENTS OF CULTURAL COMPETENCE

Awareness of one's own cultural worldview

Attitude towards cultural differences,

Knowledge of different cultural practices and worldviews,

Cross-cultural skills.

ability to understand,

communicate with, and

effectively interact with people across cultures.^[1]



CULTURE AND LANGUAGE INFLUENCE

health, healing, and wellness belief systems;
how illness, disease, and their causes are perceived; both by
the patient/consumer and
the behaviors of patients/consumers who are seeking health
care and their attitudes toward health care providers;
as well as the delivery of services by the provider who looks at
the world through his or her own limited set of values,
which can compromise access for patients from other
cultures.





KNOWLEDGE
an
KNOWLEDGE

Open to learn other ways
other histories,
traditions,
values,
family systems



SKILLS PERSONAL QUALITIES

Empathy

Genuine concern

Warmth

Flexibility in responding
situations

Acceptance of cultural difference

Knowing you own personal
values, biases



ABILITIES

Effective Listening
Successful communication
Respectful Care

The background consists of several geometric shapes. On the left, there is a large orange triangle pointing downwards. Below it, a smaller teal triangle points upwards. To the right of these, a large blue shape fills the rest of the frame, with a diagonal line separating it from the teal triangle. The text 'ARE WE THERE YET?' is written in a bold, black, sans-serif font, rotated diagonally to match the line between the teal and blue shapes.

ARE WE THERE YET?